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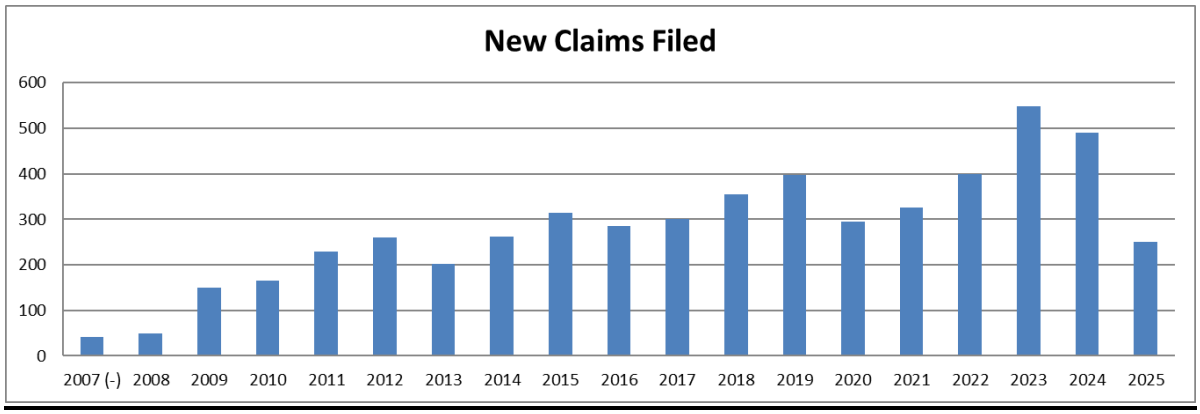
Medina County Veterans Service Office
Report for CY 2025, 1st Half

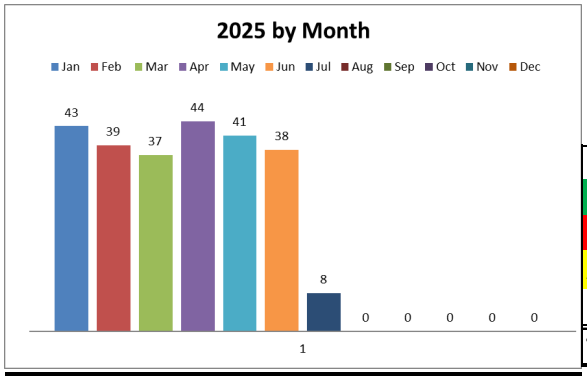
July 17, 2025

Veterans claims (new) filed with the Department of Veterans Affairs:

- We have filed 242 VA claims through the month of June.
- We have filed 184 medical and ancillary VA benefits.
- Our current pending claims on inventory are 373 and 22 appeals.
- The average claims filed per month through June is 40.

Claims filed with the Department of Veterans Affairs (VA) by year





Total Claim Inventory	
Pending Claim	373
Closed Claim	6897
Appeal	22
Not a Claim	789
Total	8081

Claim Status 2025	
Pending Claim	286
Closed Claim	133
Appeal	5
Not a Claim	21
Total:	445

Federal VA Dollars Spent Within Medina County Total

Geographical Distribution of VA Expenditures in Medina County

- Department of Veterans Affairs (VA) has stated the report will come out in September.
- They have given no reason for it being late.

State Ohio MIRF:

- **2 MIRF Applications**

Financial Assistance:

We have seen just 153 eligible clients in this first half of 2025 of which 13 were new clients.

	Jan	Feb	Mar	APR	May	Jun
Financial Asst. Written	$21,381.92	$19,897.71	$16,646.73	$11,619.15	$12,245.34	$17,003.38
Total written & paid w/demands	$33,990.70	$49,672.51	$22,922.37	$19,777.62	$24,881.66	$26,417.77
Financial Asst. Paid	$22,862.67	$15,325.95	$17,199.32	$12,585.24	$14,225.60	$14,142.85
Approved Appeals/Demands	$12,608.78	$29,774.80	$6,275.64	$8,158.47	$12,636.32	$9,414.39
Total paid out	$35,471.45	$45,100.75	$23,474.96	$20,743.71	$26,861.92	$23,557.24

Total		AVG
$177,662.63		
$96,341.63		$8,028.47
$ 78,868.40		$12,133.60
$175,210.03		$14,600.84

Financial assistance has risen slightly from 2024 but ultimately remains low.

Transportation:

The veterans ride for free on Medina County Transit, which we started in 2020 has been an extremely popular program and has increased ridership on the Medina County Transit. We are extremely happy to be able to continue this program and hope to be able to do so well into the future. It helps with getting those elderly and severely disabled veterans out into the community and improves their health and quality of life. It is mandatory that they have a Medina County Veterans Identification Card issued by the County Recorder's Office to ride for free.

New bus/van this fall to be delivered.

	Jan	Feb	Mar	APR	May	Jun
Van Riders	91	80	76	80	78	78
MCPT Trips	188	212	225	245	179	0

Expansion:

We have put the new community room to work and have several options for our veterans/family members to participate.

- Unleashed creativity (art)
- Walking in the park
- Vet Center (group counseling)
- Guitars For Veterans (G4V)
- Veterans writing group
- Reflexology therapy
- Tai Chi & Qi Gong training

Closing:

Our office continues to look for ways to help our veterans and their families along with being financially responsible to the taxpayers of Medina County. We also continue to try to find new and innovative ways to assist our veterans and their family members that are in greatest need. We have seen 1,172 clients in the first half of 2025.

We have been a part of the Medina Municipal Veterans Treatment Court since its inception. This has shown to be a great benefit to those enrolled in the court, which ultimately is a benefit to our community. We hope to see a Veterans Treatment Court start at the county court sometime in the near future. ***(AVG. monthly 7)***

Homelessness or the Risk of being Homeless continues to be an issue here in the county. When compared to other areas of the state we don't have a catastrophic issue, but at times we also do not have the necessary resources due to the same reason. We see several elderly veterans at risk of being homeless due to multiple circumstances. Transient veterans are also an issue with homelessness and seeking resources to assist. We work closely with MMHA and the VA-Community Referral & Resource Center (CRRC) as well as the new shelter Next Step Up (NSU) in coping with this issue. We have adjusted some of our programing policies to provide certain services to those in the shelter. Although the ORC prohibits us from assisting certain transient and non-qualified veterans with county dollars, we never turn someone away if we are able to assist through another so-called door. ***(AVG. monthly 15)***

Partnering with the Medina County Health Department to provide dental care to low-income veterans has been a very successful program for the past three years now.

Our COOP program with the Parma Vet Center has expanded to two and a half days a week with two counselors in the Human Service Center on the 1st floor. ***(1st half 92 clients)***

We look forward to your continued support in supporting those that have earned it. The expansion of our faculty as well as increased services demonstrates the willingness and importance of Medina County to take care of and serve those that have served.

Thank You

Edward Zackery
Director/Service Officer
Medina County, Ohio

Questions:

Notes: